



Enterprise Hosting's Express Recovery Services *Comprehensive Protection with Rapid Restore*

Benefits of Enterprise Hosting's Express Recovery Services

- *Data Loss Limited to OneHour*
- *One Hour Maximum Down Time From a Server*
- *Fully-Managed Data Protection and Recovery Solution*
- *Database Corruption Avoidance via Inflow's "bookmark" Identification States*
- *Inclusive Service with No Large Up-Front Fees and Low Total Cost of Ownership*



What keeps CIOs and IT professionals up at night? Likely, it is the fear of some catastrophic incident, human error or malicious attack that could wipe out their company's critical data, entirely.

When disaster strikes, what is truly important is quick recovery of not only your data and applications, but also the capability to enable a replacement production environment with the ability to execute transactions on a data set that is consistent and contiguous with respect to your failed site.

Enterprise Hosting's Express Recovery Services

For true data protection and business continuity – the kind that reaches far beyond typical data protection provided by traditional backup & restore – Enterprise Hosting offers resilient protection through our Express Recovery Services. Our solutions provide not only the most comprehensive protection for your critical application data, but also the most compelling data recovery options, focusing on minimal data loss and rapid recovery time.

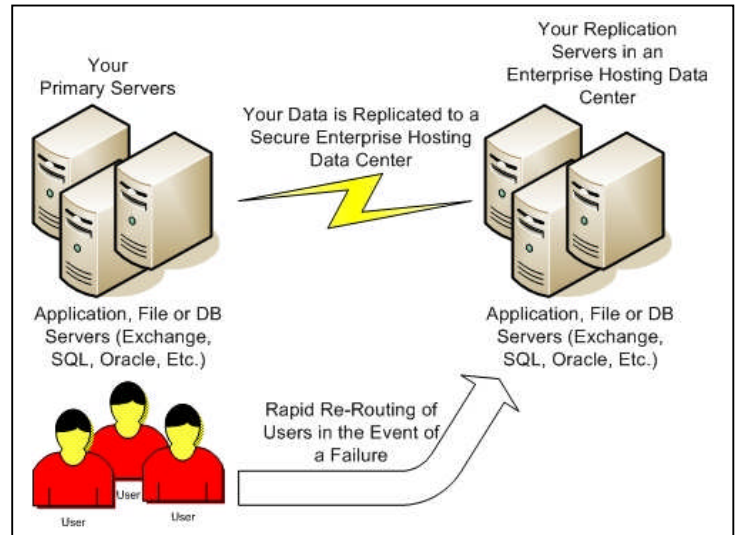
Our Express Recovery service performs incremental "cloning" of your data either locally or over the WAN to a secure Enterprise Hosting facility, so if a data impacting event should strike, you can restore a valid set of your most recent data within minutes. Features of our Express Recovery services include:

- **Full management by Enterprise Hosting Experts** – Replication configurations traditionally have computing and network complexities that can drive up costs and create barriers to acceptance. Let Enterprise Hosting's technical team manage the entire replication process for you, to remove technical headaches and ensure the safety of your critical data.
- **Continually Transmits Data Well Beyond the Circumference of Any Potential Disruption** In comparison to synchronous replication, which has difficult transmitting data over long distances, our service continuously transmits, over any geographic distance, they byte-level incremental data changes to a secure Enterprise Hosting data center.
- **Stringent Security** – Data is encapsulated securely into a VPN tunnel during transport from your master server to your replication server, and is sent to a highly secure Enterprise Hosting data center that is protected by four levels of physical access security.
- **Increased Protection for Databases, Applications, Systems & Files** – We back up your databases & applications including Microsoft Exchange, Microsoft SQL & Oracle, basic documents and files such as spreadsheets, Windows 2000/2003 and NT systems and even your Web presence.



Enterprise Hosting's Express Recovery - Comprehensive, Safe and Simple

Lower Cost Through Asynchronous Data Replication
When you first begin using the service, we will back up a complete copy of all data selected for protection from each master server to a corresponding replication server in a one to one fashion. From then on, only byte-level changes are transmitted in an asynchronous and continuous manner, as opposed to the much pricier and bandwidth laden synchronous replication process, which transmits real-time copies of entire data sets. By transmitting replication data in asynchronous fashion, bandwidth requirements are lessened, thus lowering the overall cost.



Sophisticated Recovery Nationwide

When you experience either a site or key server outage, conventional failover plans do not provide the “speed to recovery” most companies need. To overcome such obstacles as performing rapid failover to either a key server in your environment, or your entire production environment, a better service is needed – one that breaks geographic barriers to provide seamless availability

Continual Cloning of Data

As data changes, byte-level updates are sent from your master server to your replication server within the Enterprise Hosting data center. The principal benefit of the Enterprise Hosting continuous replication service is that potential data loss is limited to the latency period. Contrast this with the traditional “snapshot” solution whereby if a server fails at 1 p.m. and the last backup was completed at midnight, 13 hours worth of data changes are lost (assuming there were no errors with the last backup).

A Resilient Chain of Service for your Business Continuance Needs:

- ✓ **Data Protection:** Best-in-class, Real-time data replication minimizing data loss & recovery time.
- ✓ **Network:** Multi-carrier redundancy at every IDC for cost-effective resiliency. IP-VPN and Frame connections for back up solutions.
- ✓ **Platform:** Test infrastructure in conjunction with replication software provides a solid platform.
- ✓ **People:** Dedicated staff to work with planning, implementation, fulfillment and support of your Data Recovery Plans
- ✓ **Process:** Enterprise Hosting's Quality Management System (QMS) is ISO 9001:2000 compliant.